

Totem Lake Family Medicine, PLLC

Board-Certified Family Physicians

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A WORD TO OUR PATIENTS ABOUT YOUR INSURANCE COMPANY AND WELLNESS CARE

Dear Patient,

We want you to receive wellness care (preventive health care aimed to lower your risk of injury and/or illness). Your insurance company most likely will pay for some wellness care, but it may not pay for all the wellness care you might need or want. We want you to know about your benefits and how we can help you get the most from them.

The term "physical" is often used to describe wellness care. Before your appointment, our staff will ask you some questions about your health and ask you to complete a form. At your wellness visit, our health care team will take a complete health history and may provide several other services such as;

- Screening to detect depression, risk for falling, and other potential dangers and problems.
- A general physical exam to check your blood pressure, weight, vision, and other things depending on your age, gender, and level of activity.
- Hearing test, immunizations, lab test (s), and further testing/screening depending on your age and other medical problems. (*These services are an additional separate service from your wellness visit and are therefore charged for separately).
- Recommendations for other wellness services and healthy lifestyle changes.

Please let our staff know when scheduling your wellness visit if you need to discuss a specific health problem, need a referral, refill on medication, etc. We may need to schedule a different or longer appointment. We understand that during your wellness visit, an existing medical condition may be discussed, evaluated, and/or treated by our doctors (including prescriptions, referrals, etc.). Additionally, during the course of your wellness visit, a new medical condition may be discovered and treated. It is important for you to understand that a wellness visit only covers preventive services. Any medical condition/issue discussed and/ or treated will generate a separate charge . Any additional procedure, service, etc. will also generate a separate charge. Your insurance may have different benefits for your office visits, labs, tests, etc. (such as a copay, deductible, etc.) than they do for your wellness visit. *If you have any questions regarding billing or what may be considered preventive versus a separate service, please contact our billing department prior to your visit.*

I understand and accept that my insurance company will be billed my wellness visit as well as for any separate services and I understand my insurance will apply my standard benefits including copay, deductible, co-insurance, etc. per my plan contract. I wish to proceed and receive these services and accept responsibility for any balance due for these services.

Print Name

Signature

Date